**Brentwood Communications** 

# **Fixed Price Service and Repair**



PARTNER WITH TOP BRANDS



KENWOOD



LUGRA LT

To maintain the lifespan of your radio it is important to regularly have your radios serviced. We offer a transparent service and repair for your radios, all for a fixed cost.

#### **Free Assessment**

Once we receive your radios, they will be processed by our Service Department, which will aim to assess them within five working days. After the assessment, you'll receive a quotation detailing any required work and the associated costs.

Health Check



## If your radios just needs servicing:

**Your radios will go through our 10 Point Service** - they will be checked for physical damage, ensuring they power on and the audio quality will be tested. The accessory socket, battery, and antenna are all checked, and the radio is cleaned, labeled, and programmed with the correct frequencies.

#### If your radio requires a more indepth repair:

## You will only pay for your radios relevant fixed price repair cost.

This price is charged per radio and includes labour, any spare parts and your return delivery. (Excludes new batteries, antennas - some models housings will also have an extra charge).

If however your radio cannot be fixed in house, we will arrange for it to be sent back to the manufacturer and will inform you of the costs involved on your quotation.

£59 Unlicensed Radios

Ready to get your radios serviced? Please send your radios to us at:

FAO: Service Department
Brentwood Communications Ltd
Eaton House
Great North Road
Eaton Socon, St. Neots
Cambridgeshire
PE19 8EG

Within your package, please include a description of any known faults with each radio returned, along with a full return address and your contact details.

If you require, we can collect your radios for an additional cost of £20.00 (depending on quantity of radios), which would be added to the final invoice total.

£89 Analogue Radios

£95

Digital Radios







